Remote Assistance Guide

If need IT assistance quickly this will be the best option.

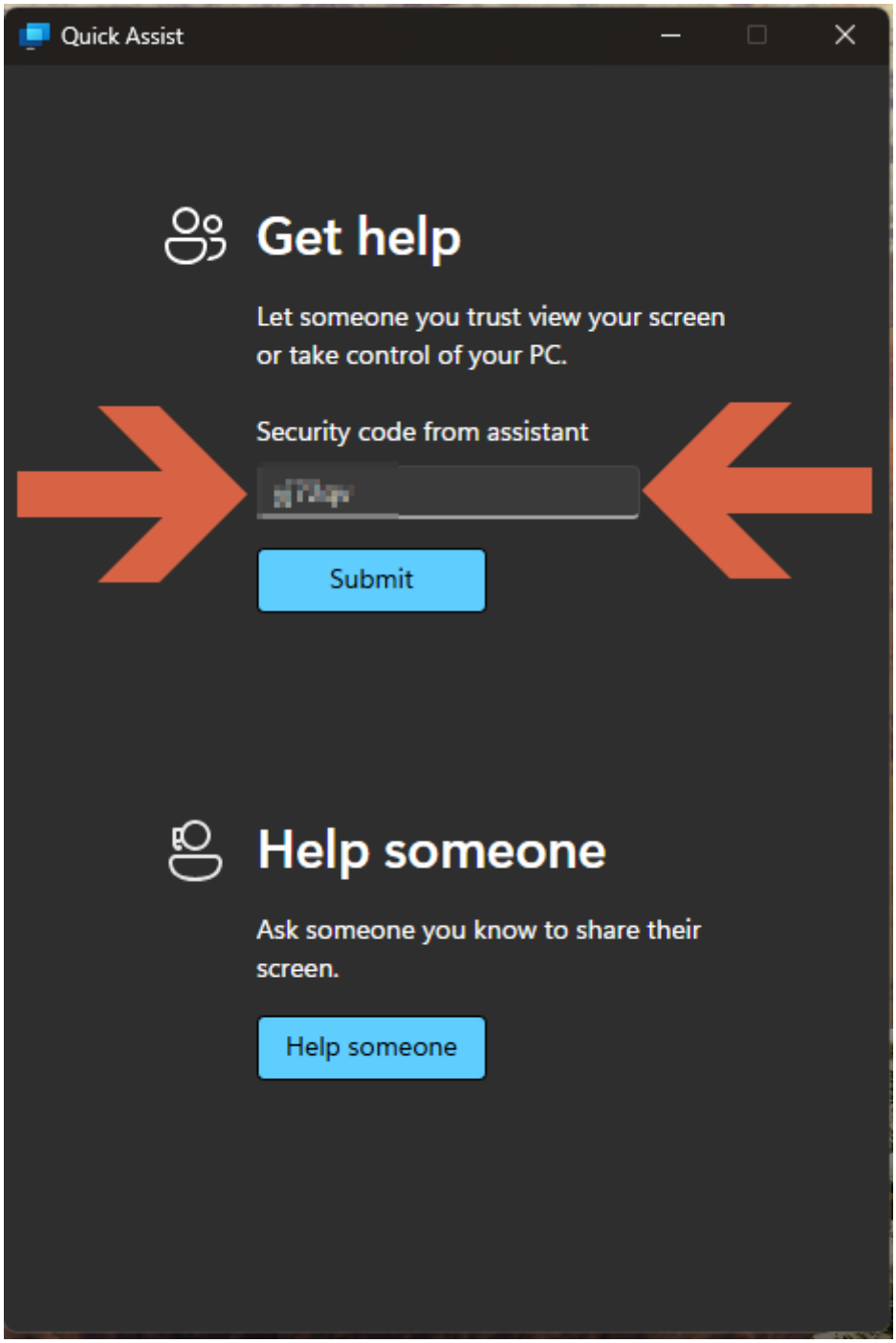
- Remote Assistance Guide

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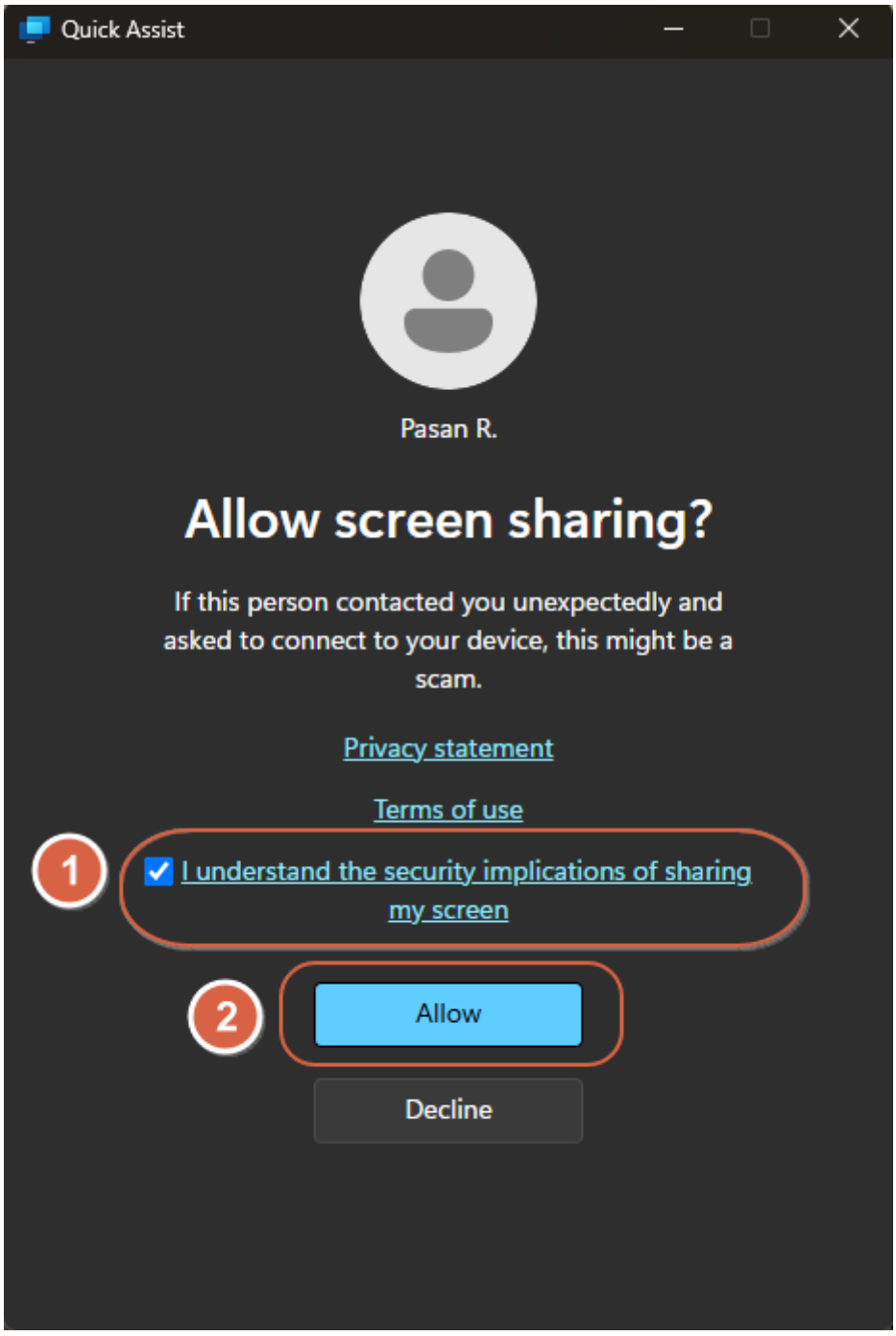
- Click on the start button on your desktop
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- Search for "Quick Assist" and open the application.
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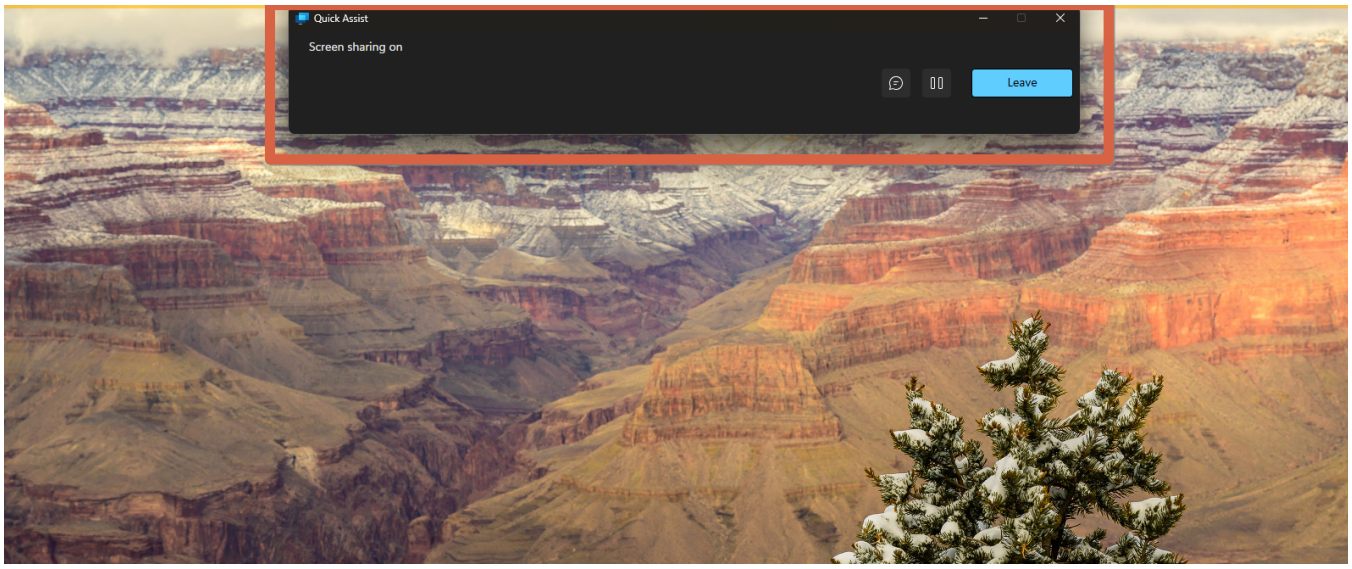
- Enter the security code that the assistant provides to you in the box and click "Submit"

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- Check the check box denoted by number '**1**' in the figure, and click 'Allow' denoted by number '**2**'

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- If below window pops up on your screen the assistant can see you. Form this point onward assistant will provide you the necessary instructions.

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Quick Assist
Screen sharing on
Leave